**MRM v2 Need Categories and Corresponding Notional Programs (DRAFT)**

|  |  |  |  |
| --- | --- | --- | --- |
| **GSRM Program Field**   * **Needs in Scope** | **Need Category**   * **Subcategory** | **Notional Program**   * **Subprogram *(examples)*** | **Comments** |
| Public Services Recognized Needs and Programs | | | |
| No GSRM equivalent | Mobility   * Access (to destinations) * Transport | Transportation   * Access  *(roads, ports, stations, navigation aids, etc.)* * Transit  *(bus, rail, ferry, etc.)* | Create new top level need/program in ARM |
| (Socio-) Economic Development   * Need to organize, work, trade and prosper * Need for protection from economic crimes | Economic stability/growth   * Economic opportunities (demand) * Economic capacity/capabilities (supply) * Protection from economic loss | Economic Development   * Business Development  *(industry development, tourism, immigration, etc.)* * Capacity Development  *(immigration, training, energy, infrastructure, etc.)* * Property Development *(construction permits, etc.)* |  |
| Science and Knowledge Development   * Need for new knowledge | Not a need recognized by local government, i.e. not a typical local government mandate. | NA | Use Economic Development instead |
| Natural Resources Development   * Need to use/consume natural resources * Need to sustain/renew natural resources | Resource development mandates belong to the provincial government. | NA | Use Economic Development and/or Environmental Protection as appropriate |
| Environmental Protection   * Need to enjoy and rely on the natural environment | Sustainable environment   * Protection from harm (to the environment) * Conservation | Environmental Protection   * Environmental Protection  *(solid waste, etc.)* * Conservation  *(bulk water permits, etc.)* |  |
| Public Health   * Need for protection from and treatment of illness and disease | Health   * Health protection * Health care * Recreation/leisure | Health   * Disease Prevention  *(water, wastewater, vaccinations, health campaigns, etc.)* * Healthcare  *(emergency; long-term; chronic; sexual; etc.)* * Recreation/Leisure |  |
| Legal, Collective, Democratic & Human Rights Protection   * Need for recognition and protection of legal, collective, human, and democratic rights and freedoms | Rights and status   * Recognition of rights and status * Representation | Governance   * Recognition  *(licenses, certificates, etc.)* * Governance  *(council access, etc.)* | Re civic engagement, citizens have a right and an obligation to become engaged with their government and to be represented in its decision-making |
| Social Development   * Need to overcome disadvantages * Need to help others and share prosperity and community | Social supports   * Community * Shelter * Employment * Social supports | Community and Social Supports   * Community Development * Housing Supports * Employment Supports * Social Supports  *(child care, elder care, respite care, day care, etc.)* | Using an ‘Other’ category so-to-speak to avoid listing many variations for Social Supports |
| Cultural Development   * Need for preservation of identity, history, tradition, values | Cultural preservation   * Heritage preservation * Arts supports | Culture/Heritage   * Heritage *(demolition permits, etc.)* * Arts *(arts grants, etc.)* |  |
| Educational Development   * Need to develop human capabilities | Knowledge and skills   * Knowledge * Skills | Education   * Information  *(library, information services, etc.)* * Instruction  *(sports, business, etc.)* |  |
| Public Safety   * Need for protection from natural and built hazards * Need for protection from violent crime | Safety   * Protection from crime * Protection from built hazards * Protection from natural hazards | Public Safety   * Crime Protection *(policing, neighbourhood watch, etc.)* * Built Environment Safety *(fire, transportation safety, building code, construction permits, etc.)* * Natural Hazards Safety *(storm water, spill control, etc.)* |  |
| Justice   * Need for fair and just treatment * Need to sanction (punish) law-breakers | Justice   * Justice | Justice   * Justice *(enforcement, courts, fines, prisons, etc.)* |  |
| National Security & Defense   * Need for protection from insurrection, terrorism, international threats and defense of freedom | Security   * Protection from insurrection, terrorism, international threats and threats to freedom | Security   * Security | Use “Security” - the GSRM phrase amended for the MRM - if necessary. This is not seen as a typical local government mandate, but could encompass specialized policing services, or services provided in cooperation with other orders of government dealing with broad threats to law and order. |
| Enabling Services Needs and Programs | | | |
| No GSRM Equivalent | Corporate management   * (to come) | Corporate Program   * Public Policy * Corporate Policy * Integrated Service Delivery * Communications * Human Resources * Finances * Information * Procurement * Administration * Facilities & Assets * Compliance |  |
| Public Policy, Planning and Management Services   * Need to address public needs and accomplish public goals |  |  |  |
| Corporate Policy, Planning and Management Services   * Need to shape the enterprise to accomplish public goals |  |  |  |
| Integrated Delivery Services   * Need to integrate service delivery from different program fields |  |  |  |
| Communications Management Services   * Need to communicate with the public and with providers including the government |  |  |  |
| Human Resources Management Services   * Need to deploy and steward the government's human resources |  |  |  |
| Financial Management Services   * Need to deploy and steward the government's financial resources |  |  |  |
| Information Management & Technology Services   * Need to deploy and steward the government's information |  |  |  |
| Supply Chain Management Services   * Need to ensure supply and conserve the government's resource expenditures |  |  |  |
| Administrative Services   * Need to deploy and use the government's resources, facilities and assets |  |  |  |
| Facilities and Assets Management Services   * Need to maintain and steward the facilities and assets entrusted to the government's care |  |  |  |
| Professional Services   * Need to comply with laws, regulations and best practices as an enterprise |  |  |  |